



Oriental Management Group Pty Ltd
ATF The Zhengs Family Trust
ABN: 549 883 690 72
Residential Apartment Managers
Apartment Sales & Rentals

Tenants with Special Health Needs

Altitude@Taringa Management encourage all tenants to provide details of any special health needs prior to their arrival at Altitude@Taringa. Any information provided to Altitude@Taringa on the application form or separately will be taken into account if necessary care for the tenant is needed. Where tenants have a health care need identified after tenant moves in the same steps will be followed.

Identify and manage Special Health Needs information

All Tenants (Parents/Guardians if the tenant is under 18) are encouraged to provide accurate information about any health and/or personal care support needs and any relevant emergency care needs.

All Tenants (Parents/Guardians if the tenant is under 18) will be informed when their information is being collected about how their personal information may be used and to whom it might be disclosed.

Information about the tenants' health condition will be kept in the office and available to Emergency Service Personnel if and when required.

Health Support

If Special Health Needs have been identified our Altitude@Taringa Management team will inform the tenants of the location of nearby Medical facilities and Emergency numbers on arrival.

In the case of non-emergency situations the tenants will be referred to:

Taringa 7 Days Medical Practice

Phone: 38707239

Address: 15 Morrow St, Taringa (next to Building 3 of Altitude@Taringa)

Web: <http://www.ipn.com.au/gp/qld-taringa-taringa-7-day-medical-practice/>

Hours: Monday – Sunday 7am-11pm



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In the case of an emergency situation Altitude@Taringa Management team will contact 000 and will provide all appropriate assistance.

External Support and emotional and psychological support

If we believe that a tenant is in need of external emotional and or psychological support Altitude@Taringa management will seek permission from the tenant to make contact with their University to arrange and seek professional support for them. The tenants will also be encouraged to make contact directly with the University Support Services. Should permission not be given and we believe that the student may be in danger we will contact the relevant emergency services.

The University of Queensland (UQ) - St Lucia

Student Services

Services provided:

- Accommodation,
- Learning,
- Counselling,
- Disability, illness, injury or mental health advice,

The services are free and confidential and are available to all enrolled students seeking to address issues that may be affecting their study and life.

Address: Building 21D, Brisbane, St Lucia

Phone: 3365 1704

Email: ss@uq.edu.au

Office hours: Monday to Friday 8:30am-4:30pm

Web: <http://www.uq.edu.au/student-services/>

UQHS

The University of Queensland Health Service (UQHS) is an accredited, general practice providing comprehensive health services to current students of the University of Queensland.

The services include general health and well-being, sexual health and contraception advice, counselling, minor surgery, travel advice, and vaccinations.

Address: Level 1, Gordon Greenwood Building (Blg 32), St Lucia

Phone: 33656210

Mail: 13/35 Morrow Street, Taringa QLD 4068

Phone: 07 3721 8300

Fax: 07 3721 8301

Email: info@altitudeapartments.com.au

Web: www.altitudeapartments.com.au



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Email: healthservice@uq.edu.au

Opening times: Monday – Friday: 8:30 am – 5:00pm (last appointment 4:30pm)

Web: <http://www.uq.edu.au/healthservice/>

Queensland Institute of Technology (QUT) – Gardens Point

Student Centre

Each QUT campus has a Student Centre providing a face-to-face service for student queries.

Address: Level 1, X Block, Gardens Point Campus

Phone: 31382000

Email: askqut@qut.edu.au

Opening times: Monday to Friday from 8:30am-5:00pm

Web: <https://www.qut.edu.au/about/services-and-facilities/all-services/student-centres>

Counselling Services

You can book a private, confidential counselling session with a trained professional who can help you find solutions when personal circumstances interfere with your studies.

Address: Level 3, X Block, Gardens Point Campus

Phone: 3138 2383

Fax: 3138 4110

Opening times: Monday to Thursday from 9am-5:00pm, Friday from 8am-4pm

Web: <https://www.qut.edu.au/about/services-and-facilities/all-services/student-counselling-services>

Medical Centre

Gardens Point; Address: Level 4, X Block (sliding glass doors next to Gardens Theatre)

Phone: 3138 2321

Opening times: Mon, Thurs and Fri: 8:30 am – 5:00pm , Tues and Wed: 8:30 am – 7:00 pm.

Griffith University – South Bank

Student Service

Services provide:

- Chaplaincy,

Mail: 13/35 Morrow Street, Taringa QLD 4068

Phone: 07 3721 8300

Fax: 07 3721 8301

Email: info@altitudeapartments.com.au

Web: www.altitudeapartments.com.au



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- Counselling,
- Health and Medical Service,
- Student Equity Services and Disabilities Service,
- Welfare and Student Liaison

Phone: 3735 7470

Address:

South Bank QCGU

Student Services

Room 1.40 (S01)

140 Grey St. South Bank QLD 4101

South Bank QCA

Student Services

Room 2.08 Webb Centre (S02)

226 Grey Street, South Bank, QLD 4101

Mail: 13/35 Morrow Street, Taringa QLD 4068

Phone: 07 3721 8300

Fax: 07 3721 8301

Email: info@altitudeapartments.com.au

Web: www.altitudeapartments.com.au